BUS FLEET MANAGEMENT PLAN

for the

HONOLULU HIGH-CAPACITY TRANSIT CORRIDOR PROJECT



City and County of Honolulu

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REVISIONS

Modification to this Bus Fleet Management Plan will be made as necessary to conform to evolving project needs. As major revisions occur, the entire manual will be reproduced, bound, and distributed. For minor revisions, only the affected pages will be issued. Upon receipt, previous revisions of the document shall be destroyed.

Revision No.	Date	Section(s)	Description

Honolulu High-Capacity Transit Corridor Project

Bus Fleet Management Plan

April 2008

City and County of Honolulu Department of Transportation Services

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1 Introduction

Through the Honolulu High-Capacity Transit Corridor Project (HHCTCP), the City and County of Honolulu (City) is embarking on the development of a fixedguideway system along an approximate 20-mile corridor from East Kapolei to Ala Moana Center. This 20-mile line is anticipated to be completed and open for service by the latter half of 2018 (FY 2019). As the line opens, transit service on O'ahu will change, with the fixed-guideway system taking over some of the load currently accommodated by trunk line bus routes and with other bus routes being restructured to facilitate transfers to fixed-guideway. As the fixed-guideway project is constructed and implemented, it is important to ensure that bus service is not degraded. To that end, this Bus Fleet Management Plan (BFMP) addresses all factors relevant to the City's abilities to maintain its current bus fleet, facilities, and levels of service throughout its service area and to provide the requisite capital and operating funds for that service. Additionally, the BFMP defines measures used for monitoring the quality of bus service. The BFMP describes the City's entire fixed-route bus fleet for a period from three-to-five years prior to construction of the fixed-guideway, over the duration of construction, and for at least one-to-three years after commencement of revenue operations. A separate fleet management plan for the fixed-guideway vehicles will be developed after the technology is selected.

The following sections of the BFMP include descriptions of:

- The existing fixed-route bus system;
- The current passenger demand and expected changes in passenger demand;
- The current fixed-route fleet and the plan for fleet replacement and expansion;
- Service quality and reliability measures; and
- The bus fleet maintenance plan.

Public transit on the island of Oahu is the responsibility of the City's Department of Transportation Services (DTS). The service is popularly known as *TheBus* for fixed route transit and *TheHandi-Van* for demand-responsive curb-to-curb service for Americans with Disabilities Act of 1990 (ADA) paratransit eligible individuals. Within DTS, the Public Transit Division (PTD) is responsible for managing the City's contract for bus and paratransit operations. By ordinance, the City is required to contract with a private, nonprofit corporation to manage, operate, and maintain the public transportation system on behalf of the City. Oahu Transit Services, Inc. (OTS) is the management firm operating *TheBus* and *TheHandi-Van*. OTS is the employer of record for all operating and maintenance personnel.

The service area for public transit encompasses the entire island of Oahu, which is approximately 600 square miles with approximately 910,000 residents. Most bus service is provided 21 to 22 hours per day with the exception of one bus route (#40/40A), which operates 24-hours per day. Paratransit service is provided during the same hours as the fixed route service. Current transit operating data described in the following sections is based on the tables of information DTS submits to the Federal Transit Administration's National Transit Database (NTD) for report year 2007 and previous years.

2.1 TheBus Routes

TheBus is currently operating 102 fixed routes and three (3) deviation routes (operated by the paratransit division) for a total of 105 routes. Of these, four (4) are limited stop routes (CityExpress! A, CityExpress! B, CountryExpress! C and CountryExpress! E) and 32 are peak period, peak direction only express routes. Three (3) of the express routes (Routes 201, 202 and 203 – all bound for Waikīkī) operate seven (7) days of the week. The 105 routes serve about 4,200 bus stops. Passenger amenities include approximately 980 passenger shelters and 2,400 benches. Table 2-1 presents a listing of all bus routes currently operated.

Table 2-1 identifies those routes serving the study area for the HHCTCP (denoted with a "y" for yes, "n" for no and "c" for connects). Many of the routes pass through the HHCTCP study area such as Route 40 and CityExpress! A. A route was identified as serving the HHCTCP corridor if at least 50 percent of its ridership is attributable to person trip origins within the study area. Routes identified with a "c" provide connections into the study area including all Community Circulators operating in Kapolei and Waipahu, Routes 4, 5, 6, 7, 10, 15, 17 and 31 in urban Honolulu, and Routes 71, 73 and 74 in Pearl City and 'Aiea. Express and local routes serving Windward and East Honolulu communities were not identified as operating in the study area even though they travel to downtown Honolulu, as impacts of the proposed fixed-guideway system are assumed to be minimal to their alignments or operating characteristics.

Table 2-1: TheBus Routes

ROUTE	DESCRIPTION	WITHIN PROJECT CORRIDOR	ROUTE	DESCRIPTION	WITHIN PROJECT CORRIDOR
1	Kaimukī - Kalihi	у	85	Windward Express - Kailua	n
	Downtown - Hawaiʻi Kai Limited	y		Windward Express - Haʻikū	n n
1	Waikīkī - School	y		Windward - Pearl Harbor Express	n
1	Kaimukī - Salt Lake	y		Kāneʻohe / Kahaluʻu - Pearl Harbor Express	n n
I .	Nuʻuanu - Punahou	ć		Kahaluʻu / ʻĀhuimanu Express	n
	Ala Moana - Mānoa	c		North Shore Express	n n
1	IPauoa - Woodlawn	c		Waimānalo Express	n n
	Kalihi Valley	c		Pearl City Express	y
	Waikīkī - Ala Moana	y		'Ewa Beach Express	ý
1	Pālolo Valley - Pearl Harbor	y		Makakilo Express	y
	Kalihi - 'Ālewa Heights	c		Wai'anae Coast Express	y
	Makalapa - Hālawa - 'Aiea Heights	y	93A	Wai anae Coast - Pearl Harbor Express	ý
	Waikīkī - Liliha	y		Hawai'i Kai - Pearl Harbor Express	n
	St. Louis - Kāhala - Maunalani	y		Waipi'o Gentry Express	y
	Makiki - Pacific Heights	, c		Village Park Express	y
	Moanalua Valley	n		Wahiawā / Mililani Park & Ride Express	n
	Makiki - Ala Moana	c ''		Kunia / Wahiawā / Millilani - Waikīkī Express	n
1	University - Ala Moana	y		'Ewa Gentry Express	1
1	Waikīkī - Airport - Hickam	y y		Villages of Kapolei Express	У
	Waikīkī - Pearlridge			Paiwa / Waikele Express	У
	Beach Bus	у		Ewa Beach / Waipahu - Waikīkī Express	У
	Hawai'i Kai - Sea Life Park	n n		Paiwa / Waipahu - Waikīkī Express	У
I .	l				У
1	Tripler - Airport	C		Kalihi / School Street - Waikīkī Express	У
1	Kalihi - Pearlridge	У		Hawai'i Kai - Hahaione Valley	n
1	Honolulu - Mākaha	У		Hawai'i Kai - Koko Marina	n
1	Kapolei - 'Ewa Beach	У		Kāhala Mall - 'Āina Haina	n
	'Ewa Beach - Waikīkī	У		Kāhala Mall - Waiʻalae Nui	n
	Waipahu - Honolulu - Ala Moana	У		Kāhala Mall - Waiʻalae Iki	n
1	Waipahu - 'Ewa Beach	С		Kāhala Mall - 'Āina Haina - Hawai'i Kai	n
	Wahiawā - Circle Island	У		Wai'anae Valley - Wai'anae Transit Center	n
	Honolulu - Pacific Palisades	У		Lualualei Homestead - Wai'anae Transit Center	n
	Honolulu - Pearl City	У		Nānākuli - Māʻili - Waiʻanae	n
	Kāne'ohe - Circle Island	n		Makakilo Heights - Kapolei Transit Center	С
	Honolulu - Kailua - Kāneʻohe	n		Pānānā Street - Kapolei Transit Center	С
	Kailua - Waimānalo - Sea Life Park	n		Campbell Industrial Park - Kapolei Transit Center	С
1	Honolulu - Wahiawā Heights	У		Palahi'a Street - Kapolei Transit Center	С
	Honolulu - Kāneʻohe - Kahaluʻu	n		Kalaeloa - Kapolei Transit Center	С
	Lanikai - Maunawili	n		East / West Waipahu	С
	Pearlridge - Newtown	С		Waikele - Waipahu Transit Center	С
1	Wahiawā - Whitmore	n		Village Park - Waipahu Transit Center	С
1	Leeward Community College	С		Mililani Mauka Community Access	n
	'Aiea Heights - Hālawa Heights	С		Launani Valley / Walpi'o Acres Community Access	n
1	Waialua - Haleʻiwa	n		Mililani South Community Access	n
	Waimānalo - Kāneʻohe	n		City Express! - Waipahu - UH Mānoa	У
	Hawaiʻi Kai Park & Ride Express	n		City Express! - Kalihi - Waikīkī	У
80A	Hawaiʻi Kai Park & Ride Express - UH	n	С	Country Express! - Mākaha / Kapolei - Honolulu	У
	Upper 'Āina Haina Express	n	E	Country Express! - 'Ewa Beach - Waikīkī	У
81	Waipahu Express	У	F2	UH Mānoa - Aloha Tower Ferry Terminal	С
82	Hawaiî Kai Park & Ride Express / Kalama Valley	n	F3	Waikīkī - Aloha Tower Ferry Terminal	С
83	Wahiawā Town Express	n	F11	Waiʻanae - Kalaeloa Ferry Terminal	С
83A	Wahiawā / Mililani - Pearl Harbor Express	n	F12	Makakilo - Kalaeloa Ferry Terminal	С
	Mililani Express	n	F13	Kapolei - Kalaeloa Ferry Terminal	С
84A	Wahiawā / Mililani Express	n		_	
	TS / TheBus: Effective 3/02/08			l .	

Source: DTS / TheBus; Effective 3/02/08

Legend:
c – Connects
n – No
y – Yes
- Deviation Route

2.2 Annual Revenue Vehicle Miles and Hours

The fixed route service had 17,923,724 annual revenue vehicle miles in FY 2007. Figure 2-1 shows that the annual revenue vehicle miles supplied have remained approximately the same over the past five years, except for FY 2004 which was affected by a 34-day strike by *TheBus* operators that ended on September 29, 2003.

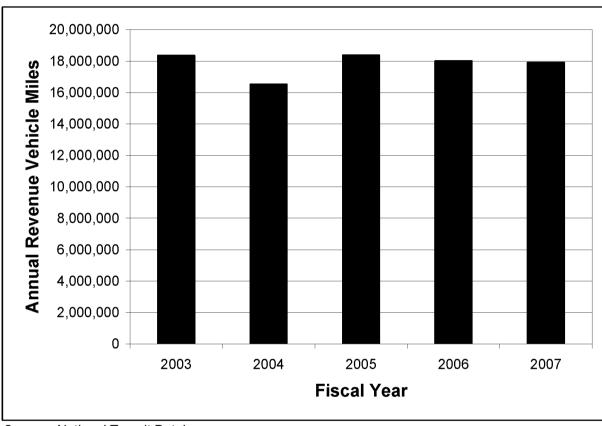


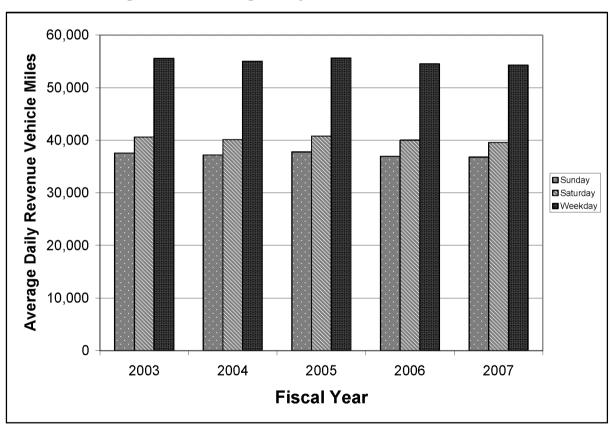
Figure 2-1: Annual Revenue Vehicle Miles

Figure 2-2 shows revenue vehicle miles supplied on an average weekday, average Saturday and average Sunday for the past five years. As can be seen, the service supplied has remained approximately constant over this time period. The average daily values for FY 2004 do not reflect the effect of a 34-day strike by *TheBus* operators that ended on September 29, 2003.

In FY 2007 average weekday revenue vehicle miles totaled 54,250. These miles were divided among route types as follows:

•	Rapid Bus	11.2%
•	Urban Trunk	24.6%
•	Urban Feeder	5.8%
•	Suburban Trunk	40.3%
•	Suburban Feeder	2.2%
•	Community Circulator	5.0%
•	Peak Express	10.9%

Figure 2-2: Average Daily Revenue Vehicle Miles



The fixed route service had 1,354,565 annual revenue vehicle hours in FY 2007. Figure 2-3 shows that the annual revenue vehicle hours supplied have remained approximately the same over the past five years, except for FY 2004 which was affected by a 34-day strike by *TheBus* operators that ended on September 29, 2003.

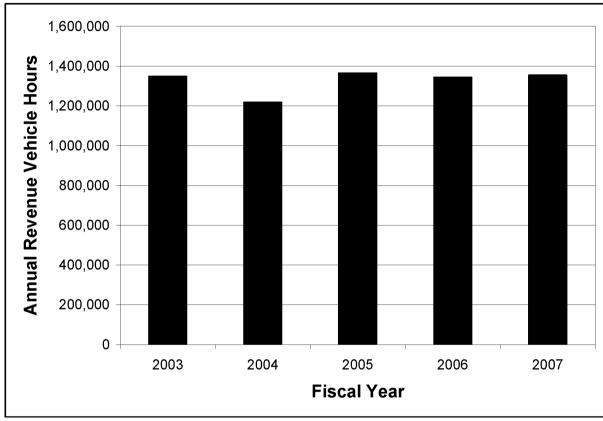


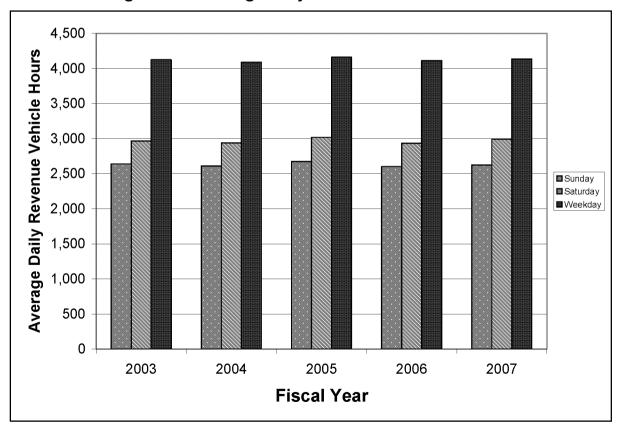
Figure 2-3: Annual Revenue Vehicle Hours

Figure 2-4 shows revenue vehicle hours supplied on an average weekday, average Saturday and average Sunday for the past five years. As can be seen, the service supplied has remained approximately constant over this time period. The average daily values for FY 2004 do not reflect the effect of a 34-day strike by *TheBus* operators that ended on September 29, 2003.

In FY 2007 average weekday revenue vehicle hours totaled 4,135. These hours were divided among route types as follows:

•	Rapid Bus	10.6%
•	Urban Trunk	35.7%
•	Urban Feeder	6.0%
•	Suburban Trunk	33.2%
•	Suburban Feeder	1.9%
•	Community Circulator	5.6%
•	Peak Express	7.0%

Figure 2-4: Average Daily Revenue Vehicle Hours



2.3 TheBus Fare Structure

Bus fares are set by the Honolulu City Council by ordinance. Current bus fares pursuant to Section 13-2.1 of the Revised Ordinances of Honolulu are shown in Table 2-2 below, along with prior fare structures. The current fare structure went into effect on October 1, 2003.

Table 2-2: TheBus Fare Structure

[As of May 30, 2007. In dollars]

	One-way	cash fare	Month	ly pass
Effective date	Adult ¹	Youth ²	Adult ¹	Youth ²
March 1, 1971	0.25	0.15	(X)	(X)
March 2, 1971	0.25	0.10	(X)	(X)
June 9, 1972 ³	.25, .50	.10, .25	(X)	(X)
March 15, 1974	0.25	0.10	(X)	(X)
November 1, 1979	0.50	0.25	15.00	7.50
June 18, 1984	0.60	0.25	15.00	7.50
October 1, 1993	0.85	0.25	20.00	7.50
July 1, 1995	1.00	0.50	25.00	12.50
July 1, 2001	1.50	0.75	27.00	13.50
July 1, 2003	1.75	0.75	30.00	13.50
October 1, 2003 ⁴	2.00	1.00	40.00	20.00

- X Not applicable.
- 1. "Adult" means any person over the age of 17 who does not qualify as a "youth".
- 2. "Youth" means a person 6 through 17 years of age, subject to the presentation of a valid identification card establishing the age of the person. The term includes high school students, up to 19 years of age, with a valid high school identification card establishing the age of the student and the student's current enrollment, but excludes college, university and vocational training students if over the age of 17.
- 3. Zone fares initiated and later eliminated.
- 4. Other fares. Annual pass, adult: \$440.00, youth: \$220.00.

Adult four-day pass: \$20.00 for a four consecutive day period.

Senior citizen, a person 65 years of age or older:

one-way fare: \$1.00 with valid TheBus senior card or valid US Medicare card;

monthly pass: \$10.00 with valid State ID card, driver's license, birth certificate or passport;

monthly pass sticker: \$5.00 with valid TheBus senior card;

annual pass or renewal sticker: \$30.00 with approved application.

Person with a disability:

one-way fare: \$1.00 with valid disablity bus pass or valid US Medicare card;

monthly pass: \$10.00 with approved application or valid US Medicare card;

monthly pass sticker: \$5.00 with valid disability bus pass;

annual pass or renewal sticker: \$30.00 with approved application or valid US Medicare card.

FootballExpress. One-way fare: \$3.00, roundtrip fare: \$6.00.

Source: City and County of Honolulu, Honolulu Public Transit Authority, records; Department of Transportation Services, records; TheBus Oahu Transit Services, Inc.

By City Council policy (Resolution No. 00-29, CD-1), the farebox recovery ratio is maintained between 27 percent to 33 percent of *TheBus* operations. Based on the NTP Report Year 2006 Closeout information, the farebox recovery ratio for *TheBus* was 30.1%. The fixed-guideway system is planned to operate with a unified fare structure with *TheBus*, with transfers and passes usable on both modes. The *Honolulu High-Capacity Transit Corridor Project Alternatives Analysis Report - November 1, 2006 projected the FY 2030 farebox recovery ratio for the 20-mile fixed-guideway alternative to be 28 percent.*

Current transfer policy allows each customer to receive one free transfer upon boarding when paying a cash fare. The transfer is valid for a two hour period and may only be used once for travel in the same direction. Passengers paying cash and requiring a third bus to reach their destination would need to pay another cash fare. This limitation on using a transfer only once is currently under review and may be revised to allow more than one transfer within the time period.

A Four-Day pass, targeted to visitors, offering unlimited use for four (4) consecutive days is available for \$20.00. The Four-Day pass is used by approximately 300,000 passengers per year and generates approximately 1.5 percent of *TheBus* revenue, as shown in Table 2-3.

A new University Student Discount Bus Pass (UPASS) program was inaugurated in August 2005 offering college students a semester pass at a discount. The semester pass costs the student \$100.00. To date thirteen (13) higher education institutions have joined the UPASS program. The UPASS is used by approximately 1,200,000 passengers per year and generates approximately 3.6 percent of *TheBus* revenue, as shown in Table 2-3.

Table 2-3: TheBus Annual Fare Revenue

Fare Type	Annual Revenue	Percent of Total Fare Revenue
Adult Bus Pass	\$17,807,067	42.5%
Youth Bus Pass	\$2,239,860	5.4%
Senior Bus Pass	\$1,003,378	2.4%
Disabled Bus Pass	\$302,550	0.7%
UPass	\$1,515,580	3.6%
4-Day Pass	\$628,520	1.5%
Cash	\$18,088,481	43.2%
Stadium Express	\$82,927	0.2%
Other	\$196,156	0.5%
Total	\$41,864,519	100.0%

Source: Oahu Transit Services.

for the 12 month period March 2007 through February 2008

2.4 Service Changes

With implementation of the fixed-guideway line various fixed route bus lines will be restructured. The route restructuring will follow several guiding principles. They are defined as:

- 1. A route will be realigned and truncated at a fixed-guideway station if the estimated out of direction passenger travel time for local and community circulator routes is impacted by no more than five (5) minutes. The route is not realigned if the impact is eight (8) or more minutes.
- Local routes will be either discontinued or reclassified as a feeder service where major local routes serve the same alignment as the fixed-guideway. The exception will be for those routes deemed essential to provide local bus stop service along the fixed-guideway alignment.
- 3. Peak period, peak direction express bus routes in competition with the fixed-guideway system will be discontinued in favor of the fixed-guideway alignment if the estimated passenger travel time is impacted by no more than an additional 15 minutes.
- 4. Community circulator routes will be reoriented and extended to serve a fixed-guideway station if the mileage impact is no more than an additional two (2) miles. The exception will be for those route changes deemed necessary, especially during the peak periods, to avoid a double transfer to reach a fixed-guideway station. This principle was increased to five (5) miles for the initial segment.
- 5. Community circulator routes will retain the same span of service and headways as assumed for the future Baseline service unless a route has the same alignment as the fixed-guideway and is eliminated or unless forecast ridership is such that additional service is warranted due to severe overcrowding.
- 6. The highly urban area routes will not be modified to directly link to a fixed-guideway station if they pass within three (3) blocks of a station and deviating the route has been deemed disruptive to the majority of the passengers.

Figure 2-5 shows how bus supply needs are anticipated to change from current conditions to those when the entire fixed-guideway line is in operation (FY 2019). The peak vehicle requirement is based on the Alternatives Analysis assumption that the fixed-guideway line is first opened for service upon completion of the entire 20-mile line. If the fixed-guideway line is opened in phases, then the changes in peak bus requirements would also occur in several increments as each new phase is opened. The peak vehicle requirements reflecting new ridership forecasts based on phased fixed-guideway operations will be developed during Preliminary Engineering (PE).

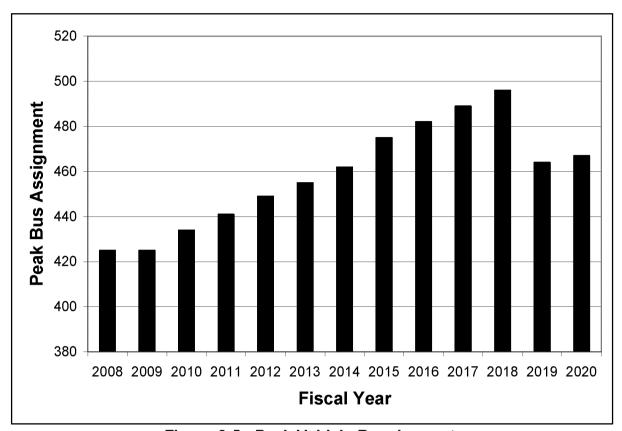


Figure 2-5: Peak Vehicle Requirements

3.1 Recent History of Fixed Route Ridership

TheBus reported 71,749,456 annual unlinked passenger trips for the fiscal year ending June 30, 2007. This is an increase of 1.9 percent (1,365,000 unlinked passenger trips) over FY 2006 (70,384,355 unlinked passenger trips), and 6.5 percent (4,340,000 unlinked passenger trips) over FY 2005 (67,406,827 unlinked passenger trips). Figure 3-1 presents this data for FY 2003 through FY 2007. FY 2004 was affected by a 34-day strike by *TheBus* operators that ended on September 29, 2003. This was followed by a fare increase that went into effect on October 1, 2003. The fare increase had minimal effect on ridership.

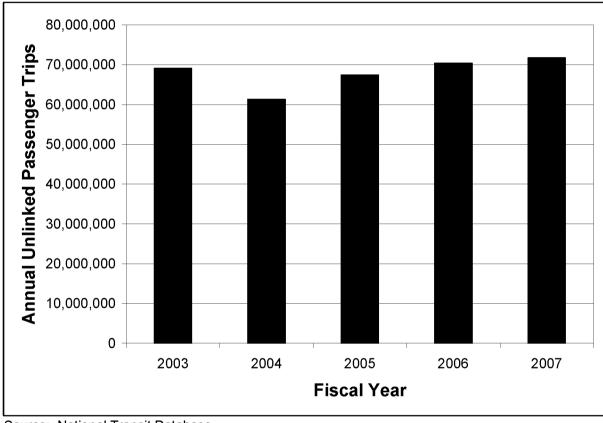


Figure 3-1: Fixed Route Unlinked Passenger Trips

Figure 3-2 shows unlinked passenger trips on an average weekday, average Saturday and average Sunday for the past five years.

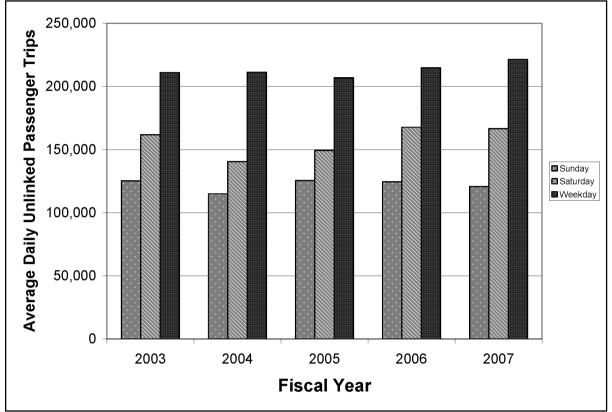


Figure 3-2: Average Daily Unlinked Passenger Trips

Source: National Transit Database

3.2 Ridership Changes

Ridership is expected to increase over time as overall travel demand grows on Oʻahu. Future forecasts are prepared using procedures documented in the Honolulu High-Capacity Transit Corridor Project Travel Forecasting Methodology Report – June 30, 2006. The forecasts prepared in the Alternatives Analysis are documented in the Honolulu High-Capacity Transit Corridor Project Alternatives Analysis Travel Demand Forecasting Results Report – December 2006. As shown in Figure 3-3, ridership from FY 2008 through FY 2018 is expected to grow about 2.3 percent per year, somewhat slower than the growth from FY 2005 to FY 2007.

With implementation of the fixed-guideway system new riders are expected to take advantage of this new transit option. The fixed-guideway system will afford existing and new riders with reliable access and connectivity to many social, business, educational and recreational activities. The fixed-guideway system will interface with a modified fixed route bus network providing numerous options for existing and new riders. Assuming that the 20-mile fixed-guideway line is open

for service in FY 2019 upon completion of the entire line, a jump in ridership is forecast by the regional travel forecasting model during the first complete year that the line is open for service. Linked transit trips are expected to be about 8 percent greater with the fixed-guideway line in place than if it is not, reflecting new transit riders attracted by the transit system improvement. Due to increased transfers, a more sizable increase in unlinked trips is expected, as shown in the figure. The forecasts do not include the effect of special events ridership.

If the fixed-guideway line is opened in phases, then the ridership increase associated with the new system will occur in several increments as each new phase is opened. A phasing plan will be developed during PE which will incorporate new forecasts based upon the incremental increases.

Bus Boardings Fixed Guideway Boardings

140,000,000

120,000,000

80,000,000

40,000,000

20,000,000

2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020

Fiscal Year

Figure 3-3: Anticipated Future Unlinked Passenger Trips

4 Bus Fleet

4.1 Current Fixed Route Fleet

TheBus' current active fixed-route fleet consists of 525 diesel buses. Of these, 72 are articulated 60-foot vehicles (including 10 hybrids); 416 are 40-foot vehicles (including 40 hybrids); 12 are 35-foot vehicles and 25 are 30-foot vehicles, as shown in Table 4-1. All buses are equipped with bicycle racks and are accessible through either lifts (325 buses) or ramps (200 buses). The fixed route service requires 424 vehicles operating in maximum service, which are deployed from two operating bases in Kalihi and Pearl City.

The Kalihi bus facility is located at 811 Middle Street. It was constructed in 1990 on a fifteen acre property. It includes administrative offices, a maintenance shop, fueling and wash areas, and parking for 300 buses. It is currently home base for 295 buses. Adjacent to the Kalihi bus facility is a unit repair shop.

The Pearl City bus facility is located at 1200 Waimano Home Road. It was constructed in 2001 on seventeen acres of a twenty-one acre parcel of land. It includes transportation offices, a fuel and wash area, central training rooms and a maintenance shop. It has capacity for 250 buses; it is currently home base for 230.

Table 4-1: TheBus Active Fleet Inventory

		Length		Capacity ¹					
Year	Make	(feet)	Seating	Standing	Total	Quantity			
1993	TMC	35'	35	28	63	12			
1993	TMC	40'	43	28	71	31			
1994 / 95	Gillig	40'	45	19	64	98			
1995	Gillig	40'	46	19	65	34			
1996	Gillig	40'	45	22	67	22			
1997	Gillig	40'	45	19	64	47			
1998	Gillig	40'	45	19	64	18			
1998	Gillig	40' LF	40	34	74	3			
1998	Gillig	30'	29	20	49	10			
2000	New Flyer	60' LF	58	72	130	30			
2000	Gillig	40'	45	18	63	34			
2001 / 02	Gillig	40'	45	19	64	19			
2002	Chan ce	30' LF	23	31	54	10			
2002	New Flyer	60' LF	58	72	130	16			
2002	Chance	30' LF	23	31	54	5			
2003	Gillig	40'	45	21	66	15			
2004	Gillig	40' LF	40	20	60	55			
2004	New Flyer	60' LF	58	72	130	16			
2004	New Flyer (Artic. Hybrid)	60' LF	58	72	130	10			
2006	New Flyer (Std. Hybrid)	40' LF	37	37	74	40			
Total Bus	Total Buses in Active Fleet: 525								
LEGEND: I	LF-Low Floor		¹ Per man ι	ıfacturers' da	ata	_			

Source: National Transit Database, 2007

The current fixed route bus fleet provides service on weekdays, Saturdays, and Sundays. Table 4-2 shows the existing daily bus service characteristics.

Table 4-2: Existing Average Daily Bus Service Characteristics

	Average Weekday	Average Saturday	Average Sunday
Unlinked Passenger Trips Vehicles in Operation	221,275	166,585	120,668
AM Peak	383		
Midday	275	202	176
PM Peak	414		
Vehicle Miles	65,285	43,408	40,006
Revenue Vehicle Miles	54,250	39,562	36,772
Vehicle Hours	4,585	3,128	2,751
Revenue Vehicle Hours	4,135	2,991	2,625
Boardings per Revenue Mile	4.08	4.21	3.28

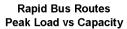
Source: National Transit Database, Report Year 2007 Working Data

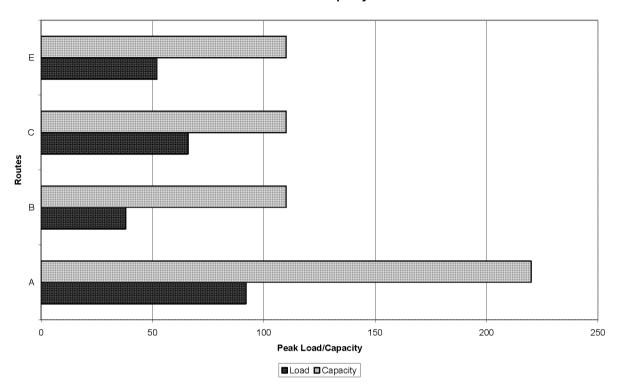
4.2 Peak Vehicle Demand

Bus assignments are made to match bus capacity to expected demand. Peak load data by route is obtained from load checks. The peak 15 minute period is selected for each route to define demand. The peak 15 minute period varies by route but is usually within the period from 4:45 to 5:15 p.m. The peak load is compared to the capacity of the vehicles assigned to the specific route. The capacity used is the sum of seated plus standing capacity shown in Table 4-1, except for 60-foot articulated buses. For the 60-foot buses a capacity value of the seated capacity plus 70 percent of the standing capacity is used by OTS when developing the preferred vehicle assignment lists.

Figure 4-1 shows the comparison of peak load capacity versus demand for all fixed routes at the peak load point during the peak 15 minute period. As can be seen, only three routes operate slightly over capacity, trunk routes 9, 22 and 23. On these routes the peak load demand is approximately five percent over capacity.

Figure 4-1: Passenger Loading at Peak Load Point vs. Vehicle Capacity





Trunk Routes Peak Load vs Capacity

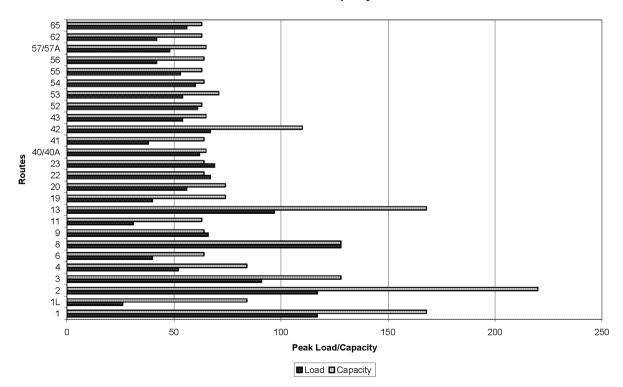
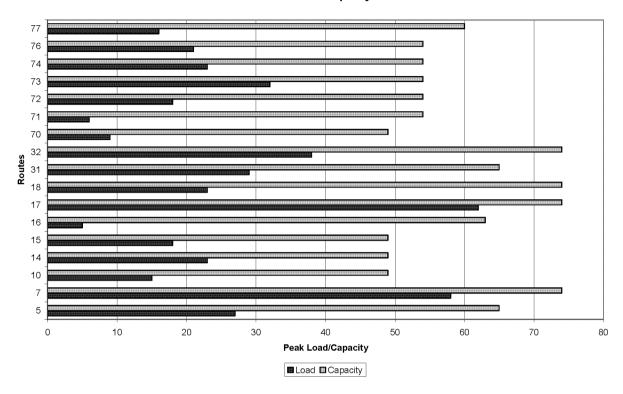


Figure 4–1 continued

Feeder Routes Peak Load vs Capacity



Community Circulator Routes Peak Load vs Capacity

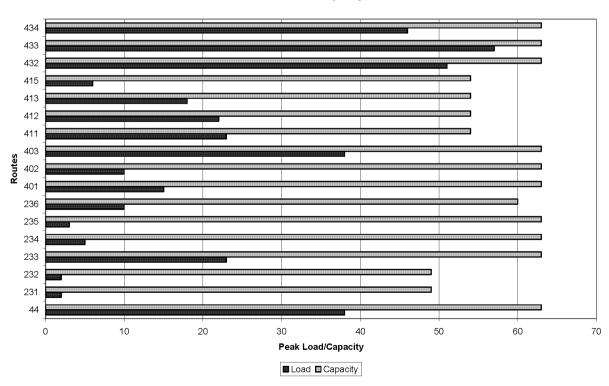
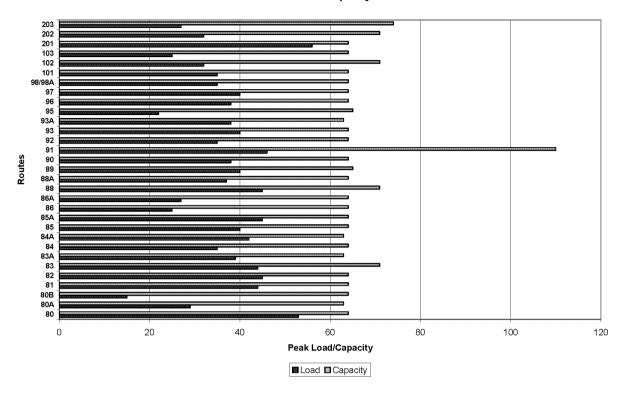
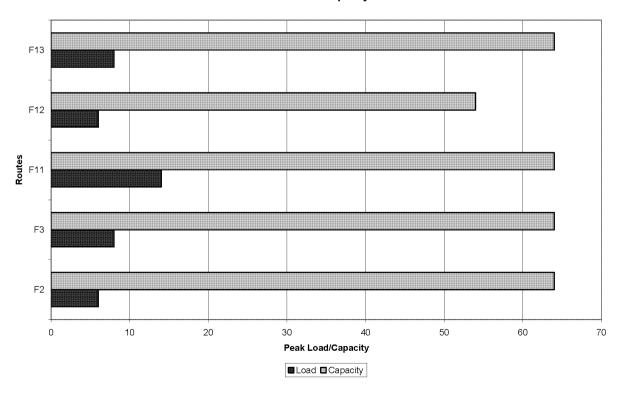


Figure 4–1 continued

Peak Express Routes Peak Load vs Capacity



Ferry Connector Routes Peak Load vs Capacity



Page 4-6 April 2008

Bus Fleet Management Plan Honolulu High-Capacity Transit Corridor Project

4.3 Bus Fleet Replacement and Expansion

Table 4-3 shows the plan for replacement and expansion of the fixed route bus fleet from FY 2003 through the beginning of operation of the entire 20-mile fixed-guideway line. As shown in the table (in the "Bus Manufacturer" column), both hybrid electric and standard diesel buses will be added to the fleet.

The Honolulu High-Capacity Transit Corridor Project Financial Plan – November 2007 describes the capital and operating revenue sources used to fund the replacement and expansion program.

This BFMP and the Financial Plan will be refined during Preliminary Engineering to reflect phased operations of the proposed fixed-guideway system.

Table 4-3: Fixed Route Bus Fleet Replacement and Expansion Plan

BUDGET	DELIVERY	BUS	SIZE								Αναιι Δε	LE FOR U	SE IN FISC	AL YFAR							
FY	FY	MANUFACTURER	(FT)	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
, ,	1983	Gillig	40'	50	11	1 2003	2000	2001	2000	2003	2010	2011	1 2012	1 2013	2017	2013	1 2010	1 2017	1 2010	2013	LUZU
	1990	TMC	40'	35	16	 															
	1993	TMC	35'	12	12	12	12	12	12	2	0	0	0	0	0	0	0	0	0	0	0
	1993	TMC	40'	82	82	71	71	31	22	22	3	0	0	0	0	0	0	0	0	0	0
	1994/95	Gillig	40'	98	98	98	98	98	98	98	98	63	21	0	0	0	0	0	0	0	0
	1995	Gillig	40'	34	34	34	34	34	34	34	34	34	34	15	0	0	0	0	0	0	0
	1996	Gillig	40'	22	22	22	22	22	22	22	22	22	22	22	7	0	0	0	0	0	0
	1997	Gillig	40'	47	47	47	47	47	47	47	47	47	47	45	45	22	0	0	0	0	0
	1998	Gillig	40'	18	18	18	18	18	18	18	18	18	18	18	18	18	11	0	0	0	0
	1998	Gillig	40' LF	3	3	3	3	3	3	3	3	3	3	3	3	3	3	0	0	0	0
	1998	Gillig	30'	10	10	10	10	10	10	10	10	10	10	10	0	0	0	0	0	0	0
	2000	New Flyer	60' LF	30	30	30	30	30	30	30	30	30	30	30	30	15	0	0	0	0	0
	2000	Gillig	40'	34	34	34	34	34	34	34	34	34	34	34	34	34	34	3	0	0	0
	2001/02	Gillig	40'	19	19	19	19	19	19	19	19	19	19	19	19	19	19	19	0	0	0
<u> </u>	2001/02	Chance	30' LF	19	10	10	10	10	19	19	19	19	10	10	10	0	0	0	0	0	0
2001	2002		60' LF									16				16		0	0	0	0
2001	2002	New Flyer Chance	30' LF	16 5	16 5	16 5	16 5	16 5	16 5	16 5	16 5	5	16 5	16 5	16 5	0	15 0	0	0	0	0
2001	2002	Gillig	40'		15	15	15	15	15	15	15	15	15	15	15	15	15	15	4	0	0
2001	2003	Gillig	40' LF		55	55	55	55	55	55	55	55	55	55	55	55	55	55	55	46	36
2002	2004	New Flyer	60' LF		16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	0	0
2003	2004	New Flyer (Artic. Hybrid)	60' LF		10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	8	0
2005	2004	New Flyer (Std. Hybrid)				10	10	40	40	40	40	40	40	40	40	40	40	40	40	40	40
2005	2007	, , , ,	60' LF			-		40	9	9	9	9	9	9	9	9	9	9	9	9	0
2007	2007	Artic Diesel				 			9	10	10			10	10	10		10	10	10	
2007	2008	Artic, Hybrid Electric	60' LF 60' LF			 				10	20	10 20	10 20	20	20	20	10 20	20	20	20	10 20
2008	2009	Artic. Hybrid Electric Standard Diesel	30' LF			 					10	10	10	10	10	10	10	10	10	10	10
2009	2009	Hybrid Electric	40' LF			 					10	50	50	50	50	50	50	50	50	50	50
2010	2010	Hybrid Electric	40 LF 40' LF			 						30	50	50	50	50	50	50	50	50	50
2010	2011	Hybrid Electric	40' LF			 							30	50	50	50	50	50	50	50	50
2011	2012	Hybrid Electric	40' LF		-	 							-	30	50	50	50	50	50	50	50
2012	2013	Standard Diesel	30' LF			 									30	21	21	21	21	21	21
2013	2014	Artic. Hybrid Electric	60' LF			 								-	-	42	42	42	42	42	42
2013	2014	Artic. Hybrid Electric	60' LF			 										42	53	53	53	53	53
2014	2013	Standard Diesel	30' LF			 											- 55	12	12	12	12
2015	2016	Hybrid Electric	40' LF		-	 								-		-	-	7	7	7	7
2015	2016	Artic. Hybrid Electric	60' LF			 										-	-	50	50	50	50
2013	2017	Artic. Hybrid Electric	60' LF														 	1 30	36	36	36
2017	2017	Standard Diesel	30' LF														 		1 30	13	13
2017	2018	Artic. Hybrid Electric	60' LF			1										-	-	 	-	18	18
2017	2019	Hybrid Electric	40' LF			-										-	 	-	-	10	10
2018	2019	Artic. Hybrid Electric	60' LF														-		-		17
2010	2018	Artio. Hybrid Electric	UU LF	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u>I</u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u>I</u>	<u> </u>	17
Total Bus F	Fleet			525	553	525	525	525	525	525	534	546	554	562	572	575	583	592	595	595	595
Total Active				525 525	536	496	499	525 525	525 501	525 501	5 34 510	5 40 522	53 4 530	538	548	563	572	5 92 580	5 95 591	559	5 5 5
	ि Fleet le Requireme	ınt		427	425	416	499 415	424	425	425	434	441	449	455	462	475	482	489	496	464	467
Spare Vehic	•	TIL.		98	111	80	84	101	76	76	76	81	81	83	86	88	90	91	95	95	92
Spare Verilo				96 23%	26%	19%	20%	24%	18%	76 18%	76 18%	18%	18%	03 18%	19%	00 19%	90 19%	19%	95 19%	20%	92 20%
	: Average Age	2		∠3% 8.4	26% 6.6	7.3	20% 8.3	24% 8.3	8.7	9.4	9.6	9.3	8.8	8.3	8.0	7.6	7.2	6.5	6.7	20% 6.5	20% 6.8
Total Float	Average Age Average Age	-		8.4	7.0	7.3 7.2	8.2	6.3 8.3	9.0	9.4 9.7	9.6 9.9	9.3 9.6	9.2	8.7	8.4	7.8 7.8	7.2 7.4	6.5 6.7	6.8	7.0	7.4
ı olal Fleel /	Average Age			0.4	7.0	1.2	0.2	0.3	9.0	9.1	ອ.ອ	9.0	9.∠	0.1	0.4	1.0	1.4	O. 1	0.0	1.0	1.4

Spare Ratio = (Total Active Fleet minus Peak Vehicle Requirement) divided by Peak Vehicle Requirement.

5 Performance Standards and Policies for Bus Operations

The following measures currently are used in examining bus performance:

- On-Time Performance
- Vehicle Assignment
- Vehicle Headway
- Transit Amenities
- Transit Access/Coverage.

5.1 On-Time Performance

The overall on-time performance standard for *TheBus* is expressed as *percent of trips that are on-time*. On-time for routes with service headways greater than 15 minutes is considered to be from one minute early to ten minutes late. This definition of on-time has been structured to be in compliance with the Title VI requirements. On-time performance for routes with service headways less than 15 minutes is not as important as the operational headway of all trips on those routes.

The standards are as follows:

Period	Time	On-Time Performance Standard		
AM (Peak)	3:42 a.m. to 9:00 a.m.	70%		
Base	9:00 a.m. to 2:00 p.m.	80%		
PM (Peak)	2:00 p.m. to 6:00 p.m.	70%		
Night	6:00 p.m. to end of service	80%		

5.2 Vehicle Assignment

Vehicle assignments are made according to the following criteria:

- Bus assignments are made to match bus capacity to expected demand.
- Articulated buses are assigned to City Express! and other high volume routes.
- Circulator buses (less than 40') are assigned to circulator and feeder routes.

- Routes that have narrow streets and tight corners may use smaller buses.
- Routes with overhanging trees may require buses with rounded roof edges.

5.3 Vehicle Headway

Vehicle headway standards are:

Route Type	Headway Standard		
Urban Trunk	15 minutes		
Suburban Trunk	30 minutes		
Feeder & Circulator	60 minutes		
Rapid Bus (Limited Stop)			
Urban	15 minutes		
Suburban	30 minutes		
Peak Period Express	Not Applicable		

5.4 Passenger Amenities

Passenger amenities include benches, shelters, trash receptacles, landscaping, static information (such as a route map and schedule), and real-time information available through electronic message sign boards.

Installation of such amenities should not block the accessible landing area or pedestrian pathway around the stop, the immediate area around the transit bus shelter, or the curbside limits of the bus stop zone.

Transit shelters must be accessible to persons in wheelchairs, and provide adequate space for persons in wheelchairs to maneuver into the shelter and remain there fully sheltered.

The minimum standards for applying passenger amenities to any bus stop are as follows:

- All amenities shall continue compliance with Americans with Disabilities Act Accessibility Guidelines (ADAAG).
- Shelters Transfer points, two or more bus routes that service a stop, and stops on bus routes with headways greater that 40 minutes.
- Benches Transfer points, two or more bus routes that service a stop, and stops on bus routes with headways greater that 30 minutes.
- Trash receptacle Transfer points, two or more bus routes that service a stop, and stops on bus routes with headways greater that 15 minutes and/or in the general vicinity of waste receptacle use generator(s).

Restrictions

- 1. No amenities (i.e.; newspaper/print material vendor stands) should be chained to any pole where a bus stop sign is installed, a separately installed bus stop information display board within 10 feet of any transit bus shelter area, or on the curbside within a bus stop zone.
- 2. Fixed bicycle stands should not be installed where passengers enter or exit a bus within a bus stop zone.
- 3. No bicycles, mopeds, or scooters should be chained and left unattended leaning against any pole where a bus stop sign is installed, a separately installed bus stop information display board, or a transit bus shelter.

5.5 Transit Access/Coverage

Bus service, including fixed route service and paratransit service, is provided to cover all inhabited parts of Oʻahu. Paratransit service will continue to cover Oʻahu with implementation of the fixed-guideway system.

Standards for transit access are:

- Access distance Provide a bus stop within ¼ mile (1,320 feet) of 85% of bus riders.
- Major Activity Center Access Provide a bus stop within 1,000 feet of major activity centers.
- Ease of Use Make published route maps available to the public.

The OTS' Maintenance Department is responsible for the maintenance of the fixed route bus fleet.

OTS's Maintenance Goals and Objectives are listed on the following page.

MAINTENANCE DEPARTMENT GENERAL OPERATING PROCEDURE



Policy Number: MTCE 2.400 Page: 1 of 1

Title: MAINTENANCE GOALS AND OBJECTIVES Effective: 04/10/07

Supersedes: 06/01/06

MISSION STATEMENT

Oahu Transit Services, Inc., under the policy guidance and direction of the City Department of Transportation Services and within the budgetary resources provided, is responsible for providing safe, secure, economical, efficient, effective and dependable public bus service to the community in an environmentally sensitive manner. We will follow a policy of nondiscrimination in employment and in the provision of TheBus service without regard to race, national origin, gender, income level, or disability status. Our business dealings will follow high standards of integrity and ethical business conduct. Our strength and our future growth lie with our employees who we will listen to and support. We value innovation and excellence in the provision of transit services and will seek to perpetuate the Aloha Spirit and the feeling of 'Ohana

Current Goals:

- Convert the City and County of Honolulu's entire bus and support fleet of tires to Nitrogen vs. Compressed Air.
- Increase intervals between engine overhauls.
- 3. Increase brake lining life.
- 4. Convert the entire revenue fleet to synthetic transmission fluid.
- Energy conservation efforts.
- Recycling.
- 10.000 miles between mechanical road calls.
- Minimum of 85 percent availability.
- Overtime less than 5 percent.

Current Challenges:

- 1. Aging infrastructure at Kalihi-Palama facility.
- Aging bus fleet.
- 3. Aging Handi-Van fleet.
- 4. Handi-Van relocation.
- 5. Non-revenue fleet replacement.
- 6. Maintenance equipment in general.
- 7. Manpower.

<u>Future Goals:</u>

- 1. Infrastructure improvements at the Kalihi-Palama facility.
- 2. Infrastructure improvements at the Pearl City facility.

6.1 Scheduled Maintenance Cycles

OTS performs a regular program consisting of several levels of inspection and maintenance of equipment and their components based on accumulated mileage. (Inspection forms are presented in Appendix A.)

As shown on Table 6-1, the oil drops are performed on an eight (8) step inspection schedule which is in 6,000 mile (6K) intervals. Each service interval progressively has added inspections, maintenance and/or repairs. When a vehicle reaches the 48,000 mile threshold (48K inspection), it goes through engine tune-ups and various component change-outs.

Table 6-1: Bus Maintenance Cycles

Inspection	Interval	Labor Hours	Work Description
Eight Step Inspection	6K Intervals up to 48K	1–8	Fluid changes with progressive levels of inspections, maintenance and repair
Brake Inspection	Weekly	0.3	Complete brake system inspection
Heating, Venting, Air Conditioning (HVAC) Inspection	6K Intervals	K Intervals 1–8 System insp 6K with an a specialty sho maintenance mileage requ	
Electrical Inspection	6K Intervals	1–8	System inspection every 6K with an additional specialty shop inspection/maintenance/repair per mileage requirements.
Wheelchair Inspection	6K Intervals	1–8	System inspection every 6K with an additional specialty shop inspection/maintenance/repair per mileage requirements.
Quality Assurance	Daily	0.5	Buses are sent to the Quality Assurance Section after repairs are completed in other repair sections before buses are put on the ready line.
Service Station/ Interior Cleaning	Daily	0.3/1	Buses are sent through for fueling and cleaning daily.

In addition to the oil drop inspections, OTS also performs inspections by specialty shops that are mileage driven. The specialty shop inspections include the following:

- HVAC 6,000 miles
- Electric 6,000 miles
- Wheelchair Lift 24,000 miles
- Quality Assurance Situation Driven

Brake Inspection is performed weekly on all buses and each time a bus is sent for a Quality Assurance inspection.

Approximately 80 percent of the total bus fleet is routed through the Service Station on an average weekday for fueling and cleaning.

6.2 Maintenance Facilities and Labor

The daily inspections, fueling and cleaning of the bus fleet is performed by the two maintenance facilities located in Kalihi and Pearl City.

The power train and major component change-outs are completed by the operating divisions; however, the actual power train and major component overhauls are completed by a separate unit repair facility located adjacent to the Kalihi maintenance facility.

Articulated buses are stationed and maintained at both maintenance facilities.

The maintenance staff works on four shifts daily:

- 1. 0630-1500
- 2. 1500-2100
- 3. 1800-0200
- 4. 2230-0630

The distribution of vehicle and staff by division is shown in Table 6-2

Table 6-2: Maintenance Division Capacity and Staffing

Maintenanc	Number of Assigned Buses			Maintenance Personnel					
e Division	30 Ft	35 Ft	40 Ft	60 Ft	Total	Mechanic s	Other Staff	Total	Staff per Bus
Kalihi	10	12	233	40	295	121	42	163	0.5525
Pearl City	15	0	183	32	230	121	31	152	0.6609
Unit Repair						32	9	41	0.0781

6.3 Scheduled Maintenance Demand

The number of buses pulled-in due to scheduled maintenance on an average weekday is shown in Table 6-3. On an average weekday approximately 137 buses are pulled in due to daily scheduled maintenance, excluding those buses merely undergoing fueling and cleaning.

Table 6-3: Schedule Maintenance Demand

Activity	Number of Buses
Lubrication fluid changes	14
Brake inspections	105
HVAC inspections	10
Electrical inspections	10
Wheelchair lift inspections	13
Quality Assurance inspections	10
Service station/Interior cleaning	424

6.4 Unscheduled Maintenance

Unscheduled and corrective maintenance demands fall into two categories, equipment failures and miscellaneous reasons. Equipment failures include defects in the axles, body, doors, brakes, lighting system, cooling system, power train, heating system, air conditioning system, wheelchair lifts, steering system and other vehicle components. Miscellaneous reasons include flat tires, broken glass, graffiti removal, vandalism and accidents.

Figure 6-1 shows OTS' recent history of unscheduled maintenance road calls. The annual number of road calls is usually about equally divided between equipment failure and other miscellaneous reasons. The methodology of classifying road calls changed in FY 2007, so the results for that year cannot be compared directly to previous years.

Figure 6-2 shows the history of miles between mechanical road calls from FY 2004 through FY 2007. As noted with Figure 6-1, the methodology of classifying road calls changed in FY 2007 so the results for that year cannot be compared directly to previous years.

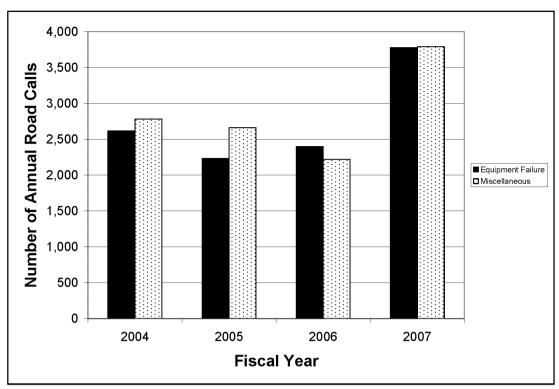


Figure 6-1: Annual Summary of Road Calls

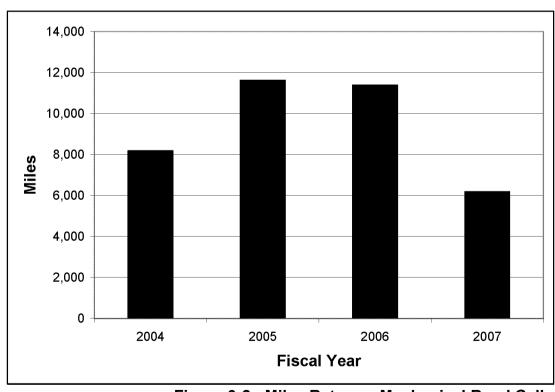


Figure 6-2: Miles Between Mechanical Road Calls

6.5 Factors Affecting Maintenance Demand

Currently OTS is experiencing approximately 65 percent scheduled maintenance and 35 percent unscheduled maintenance. Ideally, per industry standards, the ratio should be 70 percent scheduled and 30 percent unscheduled. The maintenance department has set a goal to meet the industry standard in FY 2008.

Several factors contribute to elevated levels of unscheduled maintenance, including fleet age (the current fleet age is 8.4 years, with 33 percent of the fleet older than 12 years) and excessive mileage put on specific vehicle types due to scheduling obligations.

Under the current service structure, each bus averages slightly more than 40,000 miles per year. However certain vehicle types average over 60,000 miles per year, as shown in Table 6-4, which increases maintenance demand. The vehicles which average over 60,000 miles per year are assigned to long-distance routes. The 800 series buses serve Routes 52 (Wahiawā – Circle Island), 55 (Kāneʻohe – Circle Island), 62 (Honolulu – Wahiawā Heights), and 65 (Honolulu – Kāneʻohe – Kahaluʻu). The 740 Pearl City series buses serve Route 40/40A (Honolulu – Mākaha). The 100 Pearl City series buses serve Routes CountryExpress! C, 42 ('Ewa Beach – Waikīkī), and 91 'Ewa Beach Express. These routes can be seen on the system map presented as Figure 6-3.

Table 6-4: Mileage Summary FY 2007

Number Series	Year of Manufacture	Make	Miles	Vehicles	Average Miles per Bus
020	2002	Optima 30' LF	321,381	15	21,425
040	1998	Gillig 30'	456,082	10	45,608
050	1993	TMC 35'	208,608	12	17,384
070	2000	New Flyer 60' LF	685,542	30	22,851
100 Kalihi	2004	New Flyer 60' LF Hybrid	347,330	10	34,733
100 Pearl City	2002	New Flyer 60' LF	2,079,198	32	64,975
200	1993	TMC 40'	630,806	31	20,349
300	1997	Gillig 40'	2,405,037	68	35,368
500	2004	Gillig 40' LF	2,041,568	55	37,119
600 Kalihi	1995	Gillig 40'	993,454	45	22,077
600 Pearl City	1994	Gillig 40'	2,159,001	53	40,736
740 Kalihi	1995	Gillig 40'	881,013	25	35,241
740 Pearl City	1995	Gillig 40'	1,876,193	31	60,522
800	2000	Gillig 40'	4,674,076	68	68,736
900	2006	New Flyer 40' LF Hybrid	1,401,877	40	35,047
TOTAL			21,161,166	525	40,307

Figure 6-3: TheBus System Map



Bus Fleet Management Plan Honolulu High-Capacity Transit Corridor Project

Appendix A Maintenance Plan – Recurring Inspections

MAINTENANCE DEPARTMENT GENERAL OPERATING PROCEDURE



06/01/06

Policy Number: MTCE 2.200 Page: 1 of 2

Title: MAINTENANCE PLAN – RECURRING Effective:

INSPECTIONS Supersedes: 07/01/03

POLICY

An active preventative maintenance plan is critical in order to ensure that the bus fleet is maintained in optimum operating condition. In this regard, the maintenance divisions must utilize the following:

- 1. Manufacturer-specific maintenance plans as promulgated through maintenance manuals, both printed and CD-ROM based. Each time a new bus fleet is delivered, ample quantities of maintenance manuals are procured and distributed to the various shops as well as to division administrative offices.
- 2. "K" inspection checklists for inspections occurring at 3,000 miles; 6,000 miles; 12,000 miles; 24,000 miles; 36,000 miles; 48,000 miles and 72,000 miles. Copies of the most current fixed route checklists (Rev. 4/02) and paratransit checklists (Rev. 4/99) are attached. As changes occur, checklists will be revised and reissued.
 - <u>Note</u>: a) On new buses, oil is dropped at 3,000 miles; then the 6,000-mile schedule is followed.
 - b) On new buses, synthetic transmission fluid is dropped at 3,000 miles; then the appropriate K- mile schedule is followed in compliance with factory-recommended filter changes.
 - c) On new Hybrid buses, synthetic transmission fluid is dropped at 5,000 miles; then the 72,000-mile schedule is followed in compliance with recommended filter change intervals.
- 3. Wheelchair lift inspection checklist. A copy of the most current checklist (Rev. 4/02) is attached. As changes occur, this checklist will be revised and reissued.
- 4. Voith transmission inspection checklist. A copy of the most current checklist (Rev. 4/02) is attached. As changes occur, this checklist will be revised and reissued.

Policy Number: 2.200 Page: 2 of 2

Title: MAINTENANCE PLAN – RECURRING Effective: 06/01/06

INSPECTIONS

5. Transynd inspection checklist. A copy of the most current checklist (Rev. 4/02) is attached. As changes occur, this checklist will be revised and reissued.

- 6. Articulated joint inspection checklist. A copy of the most current checklist (7/03) is attached. As changes occur, this checklist will be revised and reissued.
- 7. Tune-up inspection checklist. A copy of the most current checklist (Rev. 4/02) is attached. As changes occur, this checklist will be revised and reissued.
- 8. As with any program, monitoring and follow-up are critical elements to the effectiveness of the preventative maintenance program. In this regard, we use the Vehicle Condition Report (VCR) card. The VCR card is filled out by drivers, collected at the end of the day and then distributed to the appropriate shops to take corrective action. A copy of the most current VCR is attached.

MTCE 2.200

3,000 / 6,000 Miles Inspection

BUS #	ODOMETER READING	DATE		
	TOTAL TIME			
(3) = If OK	(2) = Adjusted/Repaired/Replaced	(1) = Repairs Needed	(N/A) = Not Applicable	
воттом і	NSPECTIONS:	TOP INSPECTIONS:		
	Driver Seat Operation and Lube	All Door Props		
	Horn and Alarm	Lube All Door F	Rollers/Tracks/Linkages	
	All Mirrors, Chimes and Visors		sitive Edge and Bars	
	All Sign and Annunciator Operations	Lube Accel/Bra		
	Windshield Wiper, Washer and Delay		y Engine Shutdown	
	Dash Control Switches, Knobs		and Safety Operation	
	Dash Warning, Indicator Lights	Tilt Steering and Fire Extinguished	d Lube	
	Door Control and Door Operation	Fire Extinguishe	er / Triangle Kit and Chalk I Subway Straps	
	Microphone Operation Driver Light and Fan		ale	
	A/C and Defroster Operation			
	Air Pressure Gauge			
	Volt Gauge (Charging System)	Wheelchair Fold Wheelchair Bel		
	Wheelchair Lift and Safety Operation	Buzzer Cord an	nd Touch Tape Strips	
		A/C Filter		
	All Interior Lights	Escape Latches	s and Roof Hatch	
	All Exterior Lights and Reflectors	Glass and Wind	low Operation	
	Proper Height of Coach	Floor Covering		
	Body Damage	Interior Body Da	amage	
	All Hoses and Clamps	Car Cards and	Lock Strips_	
	Exhaust Pipes and Clamps		crews and Rivets	
	Outrigger Bolts and Mounts	Battery Cable C	Connections	
	Engine, Trans and Differential Oil Leaks	Bike Rack	at Daniel atabas	
	Hydraulic Hoses and Leaks		nt Door Latches	
	Water Pump, Radiator and Water Leaks Fan Blades, Hubs and Drive		crews, Bolts and Rivets	
	AU = 111 1 10 11	Body Damage Wheelchair Oil	ا مريما	
		Alternator Belt	Level	
	Electrical Cables and Wiring	A/C Belt		
	All Engine/Trans Bolts and Nuts	All Hoses and C	Clamps	
	Grease Coach, Jack Up Front End	Exhaust Pipes	and Clamps	
	Wheel Bearings/Seals and Oil Hubs	Exhaust Pipes a		
	King Pin and Front Axle	Outrigger Bolts	and Mounts	
	Tie Rod Ends	Oil Pressure an	d Gauge	
	Drag Link and Pitman Arm	Water Tempera		
	Steering Box and U-Joints	Engine and Tra	ns Oil Leaks	
	All Bellows, Height Controls and Links	Engine Water L	eaks	
	Stabilizer Bar and Links	Engine and Tra	ns Mounts	
	Radius Rod and Bushings	Frame Structure	0	
	Radius Rod Bolts and Nuts Lateral Rod and Bushings	Hydraulic Hose	s and Leaks	
	Lateral Rod Bolts and Nuts	Fan Blades, Hu	adiator and Water Leaks	
	Engine and Trans Mounts		nd Connections	
	Frame Structure and Trunnion	All ruci Lines a	Air Compressor Leaks	
	Shock Absorbers	All Engine/Tran	s Bolts and Nuts	
	Tire Condition	Air Cleaner Indi		
	Wheel Splash Guard	Engine Compar		
	Oil Sample Engine	Throttle Springs		
	Drain Engine Oil / R&R Engine Oil Filter	A/C Compresso	or	
	Drain Air Tanks Completely	Accumulator Ch	narge 50psi (TMC)	
	Air Dryer	Fill Engine Oil		
	All Brake Adj/Lining/Cam Height	Test Engine Co		
	Driveline, U-Joints and Bolts		/ Nitrite	
	Air System Leaks (Lines, Valves & Chambers)			
		Qts. Trans Oil	order of O'll	
		Pts. Power Stee		
		Pts. Wheelchai	r Oli	
Mech Sign	nature:	Mech. Signature:		
ugi				

Rev. 4/02

12,000 / 36,000 Miles Inspection

BUS #	ODOMETER READING	DATE		
		MECHANIC'S NAME		
	(2) = Adjusted/Repaired/Replaced			
воттом і	NSPECTIONS: Driver Seat Operation and Lube Horn and Alarm	TOP INSPECTIONS:All Door Props		
	Horn and Alarm	Lube All Door F	Rollers/Tracks/Linkages	
	All Millors, Chilles and Visors	Rear Door Sens	sitive Edge and Bars	
	All Sign and Annunciator Operations Windshield Wiper, Washer and Delay	Lube Accel/Bra		
	Windshield Wiper, Washer and Delay		y Engine Shutdown	
	Dash Control Świtches, Knobs Dash Warning, Indicator Lights	Wheelchair Lift Tilt Steering and	and Safety Operation	
	Door Control and Door Operation	Fire Extinguishe	er / Triangle Kit and Chalk	
	A/C and Defroster Operation	Stanchions and	Subway Straps	
	Air Pressure Gauge	All Interior Deca	als	
	Volt Gaude (Charding System)	Seats/Frame/Ai		
	Wheelchair Lift and Safety Operation	Wheelchair Fold		
	Lube Wheelchair Ramp Pins Kneeling Operation	Wheelchair Bel	is id Touch Tape Strips	
	Microphone Operation	Buzzer Cord an A/C Filter	d Touch Tape Strips	
	Driver Light and Fan	Escape Latches	s and Roof Hatch	
	All Interior Lights	Glass and Wind	low Operation	
	All Exterior Lights and Reflectors	Floor Covering	-	
	Proper Height of Coach	Interior Body Da	amage	
	Body Damage	Car Cards and Interior Bolts, S	Lock Strips	
	Exhaust Pipes and Clamps	Interior Bolts, S	crews and Rivets	
	Body Damage All Hoses and Clamps Exhaust Pipes and Clamps Outrigger Bolts and Mounts	Battery Cable C	onnections	
		All Compartmen	nt Door Latches	
	Hydraulic Hoses and Leaks	All Access Doo	r Hinges and Lube	
	Water Pump, Radiator and Water Leaks	Body Screws, E	Bolts and Rivets	
	Fan Blades, Hubs and Drive	Body Damage		
	All Fuel Lines and Connections	Power Steering	Filter	
	All Fuel Lines and Connections Alternator/Air Compressor Leaks Electrical Cables and Wiring All Facing/Tage Balts and Nutto	Wheelchair Pur Wheelchair Oil	np Filter	
	All Engine/Trans Bolts and Nuts	Wheelchair Oil Alternator Belt	revei	
	Oil Sample Engine and Trans	A/C Belt		
	Drain Engine and Trans Oil	All Hoses and U	Clamps	
	R&R Engine and Trans Oil Filters	Exhaust Pipes a	and Clamps	
	Flush Steering System	Muffler Mounts		
	Grease Coach, Jack Up Front End	Outrigger Bolts Oil Pressure an	and Mounts	
	Wheel Bearings/Seals and Oil Hubs King Pin and Front Axle	Outrigger Bolts Oil Pressure an Water Tempera		
	Tie Rod Ends	Engine and Tra	ns Oil Leaks	
	Drag Link and Pitman Arm	Engine Water L	eaks	
	Steering Box and U-Joints	Engine and Tra	ns Mounts	
	All Bellows, Height Controls and Links	Frame Structure		
	Air System Leaks (Lines, Valves & Chambers)	Hydraulic Hose		
	Stabilizer Bar and Links Radius Rod and Bushings	water Pump, R Fan Blades, Hu	adiator and Water Leaks	
	Radius Rod Bolts and Nuts	All Fuel Lines a		
	Lateral Rod and Bushings		Air Compressor Leaks	
	Lateral Rod Bolts and Nuts		s Bolts and Nuts	
	Engine and Trans Mounts	Air Cleaner Indi		
	Frame Structure and Trunnion	Engine Compar	tment Lights	
	Shock Absorbers	Throttle Springs	and Linkages	
	Tire Condition Wheel Splash Guard	A/C Compressor	II Trans Oil	
	Drain Air Tanks Completely		Trans Oil	
	Air Dryer	Trans Filter Engine Spinner		
	All Brake Adj/Lining/Cam Height	Flush Steering	System	
	Driveline, U-Joints and Bolts	R&R Power Ste	ering Filter	
		Accumulator Cr	narge 50psi (TMC)	
		Qts. Engine Oil		
		Qts. Trans Oil Pts. Power Stee	erina Oil	
		Pts. Wheelchai		
				
Mech. Sign	nature:	Mech. Signature:		

MTCE 2.200

VOITH TRANSMISSION - 36,000 Miles Inspection

BUS #	ODOMETER READING	DATE		
		MECHANIC'S NAME		
	(2) = Adjusted/Repaired/Replaced			
	Door Control and Door Operation	Rear Door Sen Lube Accel/Bra Test Emergenc Wheelchair Lift Tilt Steering an Fire Extinguish	er / Triangle Kit and Chalk	
	Wheelchair Lift and Safety Operation Lube Wheelchair Ramp Pins Kneeling Operation Microphone Operation Driver Light and Fan All Interior Lights	All Interior Dec Seats/Frame/A Wheelchair Fol Wheelchair Bel Buzzer Cord ar A/C Filter Escape Latche Glass and Wine	rm Rest ding Seats Its nd Touch Tape Strips s and Roof Hatch dow Operation	
	All Exterior Lights and Reflectors Proper Height of Coach Body Damage All Hoses and Clamps Exhaust Pipes and Clamps Outrigger Bolts and Mounts Engine, Trans and Differential Oil Leaks Hydraulic Hoses and Leaks	Floor Covering Interior Body D Car Cards and Interior Bolts, S Battery Cable (Bike Rack All Compartme All Access Doc	amage Lock Strips Screws and Rivets Connections nt Door Latches or Hinges and Lube	
	Alternator/Air Compressor Leaks Electrical Cables and Wiring All Engine/Trans Bolts and Nuts Oil Sample Engine and Trans Drain Engine and Trans Oil	Body Damage Power Steering Wheelchair Pu Wheelchair Oil Alternator Belt A/C Belt All Hoses and	mp Filter Level Clamps	
	R&R Engine and Trans Oil Filters Flush Steering System Grease Coach, Jack Up Front End Wheel Bearings/Seals and Oil Hubs King Pin and Front Axle Tie Rod Ends Drag Link and Pitman Arm Steering Box and U-Joints All Bellows, Height Controls and Links	Exhaust Pipes Muffler Mounts Outrigger Bolts Oil Pressure ar Water Tempera Engine and Tra Engine Water L Engine and Tra	and Clamps and Mounts nd Gauge ature Gauge ans Oil Leaks Leaks ans Mounts	
	Air System Leaks (Lines, Valves & Chambers) Stabilizer Bar and Links Radius Rod and Bushings Radius Rod Bolts and Nuts Lateral Rod and Bushings Lateral Rod Bolts and Nuts Engine and Trans Mounts Frame Structure and Trunnion	Hydraulic Hose Water Pump, F Fan Blades, Hu All Fuel Lines a Alternator and All Engine/Tran Air Cleaner Ind Engine Compa	es and Leaks Radiator and Water Leaks abs and Drive and Connections Air Compressor Leaks as Bolts and Nuts icator rtment Lights	
	Shock Absorbers Tire Condition Wheel Splash Guard Drain Air Tanks Completely Air Dryer All Brake Adj/Lining/Cam Height Driveline, U-Joints and Bolts	Qts. Engine Oil Qts. Trans Oil Pts. Power Ste	or Trans Oil r System eering Filter harge 50psi (TMC) ering Oil	
Mech. Sigr	nature:	Pts. Wheelchai		

MTCE 2.200

24,000 / 48,000 Miles Inspection

BUS #	ODOMETER READING	DATE	
VRO#	TOTAL TIME	MECHANIC'S NAME	
(3) = If OK	(2) = Adjusted/Repaired/Replaced	(1) = Repairs Needed	(N/A) = Not Applicable
VRO #	C2) = Adjusted/Repaired/Replaced NSPECTIONS: Driver Seat Operation and Lube Horn and Alarm All Mirrors, Chimes and Visors All Sign and Annunciator Operations Windshield Wiper, Washer and Delay Dash Control Switches, Knobs Dash Warning, Indicator Lights Door Control and Door Operation A/C and Defroster Operation Air Pressure Gauge Volt Gauge (Charging System) Wheelchair Lift and Safety Operation Lube Wheelchair Ramp Pins Kneeling Operation Microphone Operation Driver Light and Fan All Interior Lights All Exterior Lights and Reflectors Proper Height of Coach Body Damage All Hoses and Clamps Outrigger Bolts and Mounts Engine, Trans and Differential Oil Leaks Hydraulic Hoses and Leaks Water Pump, Radiator and Water Leaks Fan Blades, Hubs and Drive All Fuel Lines and Connections Alternator/Air Compressor Leaks Electrical Cables and Wiring All Engine/Trans Bolts and Nuts Oil Sample Engine and Trans Drain Engine and Trans Oil R&R Engine and Trans Oil R&R Engine and Trans Oil Filters Drain and Fill Differential Oil Flush Steering System Grease Coach, Jack Up Front End Wheel Bearings/Seals and Oil Hubs King Pin and Front Axle Tie Rod Ends Drag Link and Pitman Arm Steering Box and U-Joints All Bellows, Height Controls and Links Air System Leaks (Lines, Valves & Chambers)	(1) = Repairs Needed TOP INSPECTIONS: All Door Props Lube All Door Rear Door Sens Lube Accel/Bral Test Emergency Wheelchair Lift Tilt Steering and Fire Extinguishe Stanchions and All Interior Deca Seats/Frame/Ar Wheelchair Fold Wheelchair Belt Buzzer Cord an A/C Filter Escape Latches Glass and Wind Floor Covering Interior Body Da Car Cards and I Interior Bolts, So Battery Cable C Bike Rack All Compartmer All Access Door Body Screws, B Body Damage Power Steering Wheelchair Pun Wheelchair Oil I Alternator Belt A/C Belt All Hoses and C Exhaust Pipes a Muffler Mounts Outrigger Bolts Oil Pressure and Water Tempera Engine and Tran Engine Water La Engine and Tran Engine Rack Hydraulic Hoses Water Pump, Ra	collers/Tracks/Linkages sitive Edge and Bars see Pedal Pivots of Engine Shutdown and Safety Operation of Lube er / Triangle Kit and Chalk Subway Straps lis m Rest sing Seats sed Touch Tape Strips and Roof Hatch ow Operation amage Lock Strips crews and Rivets connections are thinges and Lube olts and Rivets Filter and Filter Level Clamps and Mounts de Gauge ture Gauge and Mounts de Gauge ture Gauge and Trunnion and Leaks and Trunnion and Leaks and Leaks and Leaks and Clamps and Leaks and Clamps and Mounts and Trunnion and Sand Leaks and Trunnion and Clamps and Mounts and Trunnion and Leaks and Trunnion and Leaks and Trunnion and Leaks and and Water Leaks and Elaks and and water Leaks and Elaks and and Water Leaks and Elaks an
	Flush Steering System Grease Coach, Jack Up Front End Wheel Bearings/Seals and Oil Hubs King Pin and Front Axle Tie Rod Ends Drag Link and Pitman Arm Steering Box and U-Joints All Bellows, Height Controls and Links	Engine Water L Engine and Trai Frame Structure Hydraulic Hoses Water Pump, Ra Fan Blades, Hul	eaks ns Mounts e and Trunnion s and Leaks adiator and Water Leaks bs and Drive
	Lateral Rod and Bushings Lateral Rod Bolts and Nuts Engine and Trans Mounts Frame Structure and Trunnion Shock Absorbers	All Engine/Trans All Cleaner Indi Engine Compar Throttle Springs A/C Compresso Fill Engine and Trans Filter Engine Spinner Flush Steering S R&R Power Stee Accumulator Ch Qts. Engine Oil Qts. Trans Oil Pts. Power Stee Pts. Wheelchair Pts. Differential	s Bolts and Nuts cator tment Lights and Linkages r Trans Oil System ering Filter large 50psi (TMC)
	nature:	Mech. Signature:	Rev. 4/0.
MTCE 2.200			Rev. 4/0

TRANSYND - 72,000 Miles Inspection

BUS #	ODOMETER READING	DATE		
VRO#	TOTAL TIME	MECHANIC'S NAME		
(3) = If OK (2) = Adjusted/Repaired/Replaced		(1) = Repairs Needed (N/A) = Not A	pplicable	
BOTTOM I	Driver Seat Operation and Lube Horn and Alarm All Mirrors, Chimes and Visors All Sign and Annunciator Operations Windshield Wiper, Washer and Delay Dash Control Switches, Knobs Dash Warning, Indicator Lights Door Control and Door Operation A/C and Defroster Operation Air Pressure Gauge Volt Gauge (Charging System) Wheelchair Lift and Safety Operation Lube Wheelchair Ramp Pins Kneeling Operation Microphone Operation Microphone Operation Driver Light and Fan All Interior Lights All Exterior Lights and Reflectors Proper Height of Coach Body Damage All Hoses and Clamps Courigger Bolts and Mounts Engine, Trans and Differential Oil Leaks Hydraulic Hoses and Leaks Water Pump, Radiator and Water Leaks Fan Blades, Hubs and Drive All Fuel Lines and Connections Alternator/Air Compressor Leaks Electrical Cables and Wiring All Engine/Trans Bolts and Nuts Oil Sample Engine and Trans Oil R&R Engine and Trans Oil R&R Engine and Trans Oil Filters Flush Steering System Grease Coach, Jack Up Front End Wheel Bearings/Seals and Oil Hubs King Pin and Front Axle Tie Rod Ends Drag Link and Pitman Arm Steering Box and U-Joints All Bellows, Height Controls and Links Air System Leaks (Lines, Valves & Chambers) Stabilizer Bar and Links Radius Rod and Bushings Radius Rod Bolts and Nuts Lateral Rod Bolts and Nuts Engine and Trans Mounts Frame Structure and Trunnion Shock Absorbers Tire Condition Wheel Splash Guard Drain Air Tanks Completely	TOP INSPECTIONS: All Door Props Lube All Door Rollers/Tracks/Linkag Rear Door Sensitive Edge and Bars Lube Accel/Brake Pedal Pivots Test Emergency Engine Shutdown Wheelchair Lift and Safety Operatic Tilt Steering and Lube Fire Extinguisher / Triangle Kit and Stanchions and Subway Straps All Interior Decals Seats/Frame/Arm Rest Wheelchair Folding Seats Wheelchair Folding Seats Wheelchair Belts Buzzer Cord and Touch Tape Strips A/C Filter Escape Latches and Roof Hatch Glass and Window Operation Floor Covering Interior Body Damage Car Cards and Lock Strips Interior Bolts, Screws and Rivets Battery Cable Connections Bike Rack All Compartment Door Latches All Access Door Hinges and Lube Body Screws, Bolts and Rivets Body Damage Power Steering Filter Wheelchair Pump Filter Wheelchair Oil Level Alternator Belt A/C Belt All Hoses and Clamps Exhaust Pipes and Clamps Muffler Mounts Outrigger Bolts and Mounts Oil Pressure and Gauge Water Temperature Gauge Engine and Trans Oil Leaks Engine and Trans Oil Leaks Engine Water Leaks Engine and Trans Oil Leaks Engine and Trans Bolts and Nuts Frame Structure Hydraulic Hoses and Leaks Water Pump, Radiator and Water L Fan Blades, Hubs and Drive All Engine And Trans Bolts and Nuts Air Cleaner Indicator Engine Compartment Lights Throttle Springs and Linkages A/C Compressor Fill Engine and Trans Oil Trans Filter Engine Spinner Flush Steering System R&R Power Steering Filter Accumulator Charge 50psi (TMC)	ges s on Chalk s	
Mech. Sigr	nature:	Accumulator Charge 50psi (TMC)		

MTCE 2.200

24,000 Miles Wheelchair Inspection

BUS#	ODOMETER READI	NG	DATE
TOTAL TIN	ИЕ MECH	IANIC'S NAME	
(3) = If OK	(2) = Adjusted/Repaired	(1) = Repairs Needed	(4) = Send to Other Department
1	Clean all chains, sprocket	s and rails	
2	Power on pushbutton "ON	I" only with front doors full	y open
3	Handrails secure and tigh	t	
4	Clearance between handr	ails and front door panels	
			ng in-and-out travel of lift platform
<u>6</u>	Stow latch for adjustment,	, wear and operation	
	Sensitive edge/switch mat		
	Lift travel, uneven movem		ng 3x
9	Ramp/barrier locked wher	n in raised position	
10	Ramp/barrier switch and I	inkage for wear or damag	e
11	Bridge/barrier switch and Slave chains for correct te	linkage for wear or damag	ge
12	Slave chains for correct to	ension, wear or damage	
13	iviaster chains for wear or	damage	
14	Master chain limit switch f	or damage	
15	Master chain limit switch a	activating arm position cor	rect
16	Stow/floor level switch and	d cams for wear or damag	je
	Hydraulic lines and fittings	s for wear or leaks	
	Lift cylinders for leaks		
19	Stow/deploy motor chain t	for wear or damage	d
20	Stow/deploy motor drive g	gears for slipping wear or o	damage
21	Stow/deploy chains for co	rrect tension, wear or dan	nage
22	Stow/deploy channel spro Stow/deploy switch, arm a Stow cam for secure mou	ckets for alignment	
23	Stow/deploy switch, arm a	and elec. cable for wear of	r damage
24	Stow cam for secure mou	nung, wear or damage	
25	Deploy cam for secure mo	ountings	
26	Lift tray components for w	rear, damage, leaks, etc.	
27	Lube master, drive, slave	and stow/deploy chains	
20	Torque shaft crutch	actuating came and nine	
29	Lube ramp/bridge barrier aLube ramp/barrier support	actuating cams and pins	
30	Lube ramp/barrier suppor Lube bridge/barrier pivot p	coints holts and linkage	
	Lube bridge/barrier pivot p Lube stow latch pivot	Donnes, bons and mikage	
	Lube stow later pivot Lube main lift cylinder and	shor nine	
JJ		chor pins	
	los. 28 and 30		
	No. 31		
١	los. 32 , 33 and 34	ANTI-SEIZE (MOLYBD	ENUM DISULFIDE)
Mechanic :	Signature:		
	Signature:		

MTCE 2.200 Rev. 4/02

24,000 / 48,000 Miles Inspection

TUNE-UP

BUS#	ODOMETER READING	DATE		
VRO#	TOTAL TIME	MECHANIC'S NAME		
(3) = If OK	(2) = Adjusted/Repaired	(1) = Repairs Needed	(N/A) = Not Applicable	
	Injector Condition	Throttle Linka	ge	
	Injector Timing	Throttle Retur	n Spring	
	Injector Wiring and Harness	Fast Idle Cylin	der	
	Valve Clearance	Engine Stop C	Sylinder	
	Valve Springs	Throttle Pedal	Assembly	
	Valve Bridges	Front Throttle	Valve	
	Injector Rack Bridges	Rear Throttle	Slave Cylinder	
	Control Tubes	Intake Hoses	and Clamps	
	Fuel Rods	Exhaust Piping and Clamps		
	Rocker Arms	RPM Idle and Max No Load		
	Rocker Arm Shafts	Road Test		
	Rocker Arm Buttons	Steam Clean Engine Assembly		
	Rocker Arm Adjusting Screw	Rear Seat Hinges		
	Push Rods	Rear Seat Safety Prop		
	Camshaft and Rollers	Engine Access Panel		
	Cam Followers	Engine Access Opening		
	Governor Cover	Engine Safety Guard and Brackets		
	Governor Weights			
Comments:				
Mechanic Si	gnature:			

MTCE 2.200 Rev. 4/02

6,000 / 60,000 Miles Inspection

ARTICULATED JOINT

BUS#	ODOMETER READING	DATE	
VRO#	TOTAL TIME	MECHANIC'S NAME	
(3) = If OK	(2) = Adjusted/Repaired	(1) = Repairs Needed	(N/A) = Not Applicable
6,000 N	Ailes:		
	Check all fastener torques	S	
	Check rear fastening scre	ws (515 ft-lbs.)	
	Check front fastening scre	ews (370 ft-lbs.)	
	Check cover M10 screws	(22 ft-lbs.) +/- 5%	
	Check support plate secu	ring screws (check for fastene	r security only)
	Check folding bellows for	firm seating	
60,000	Miles:		
	Perform 6,000 mile torque	e check	
	Perform 6 month cleaning	procedure	
	Insert 200 g. approved lub	oricant into the grease distribu	tor
	Perform "Backlash Adjust	ment"	
	Perform "Hydraulic Contro	ol Unit Maintenance"	
6-Mont	th Articulated Joint Area Cleaning	j :	
1.	Open folding bellows insert floor		
2.	Clean interior of all dirt		
3.	Open platform service plate and re	emove all dirt from hydraulic a	rea

MTCE 2.200 7/03

Mechanic Signature: